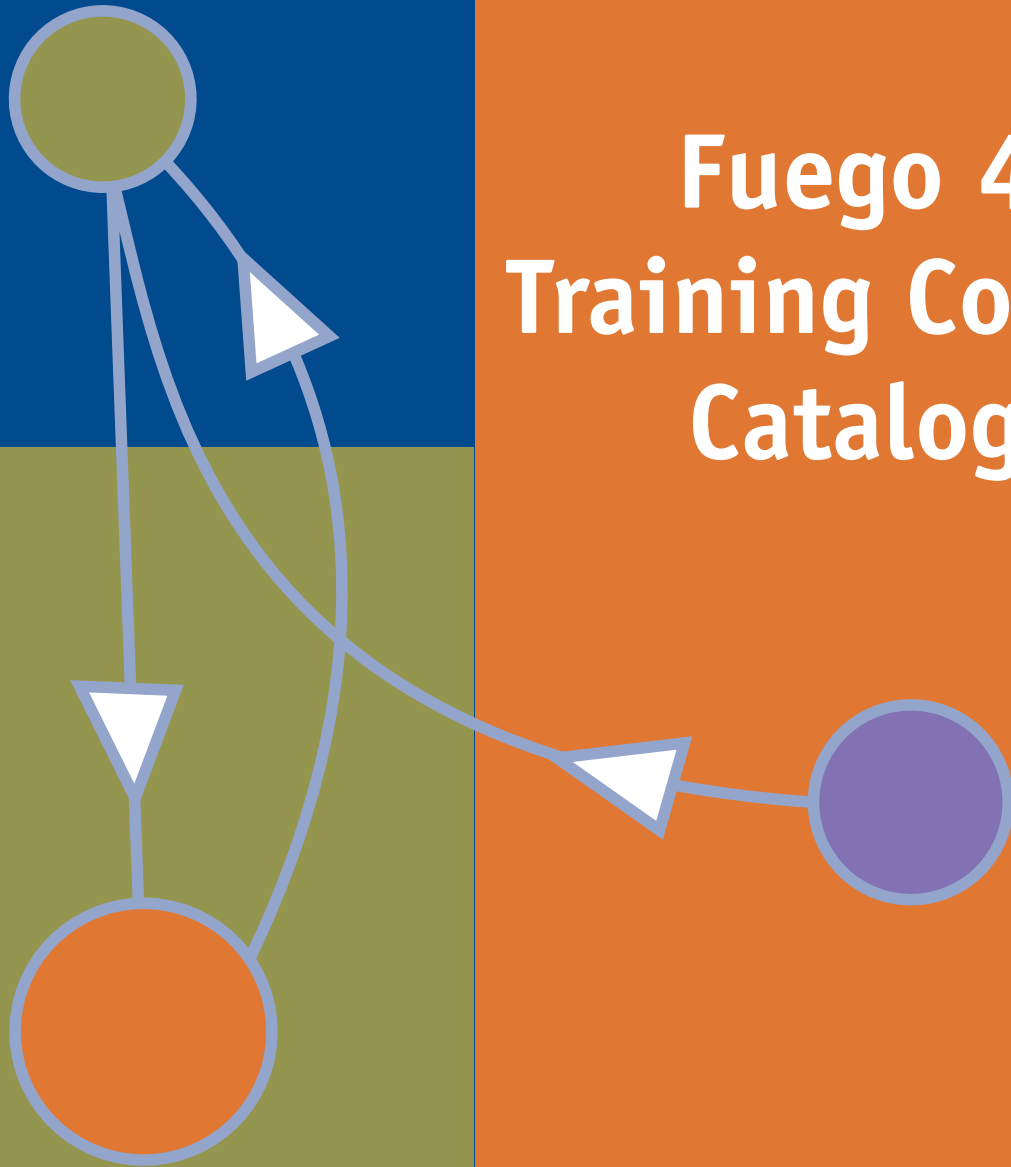


FUEGO

BUSINESS PROCESS MANAGEMENT SYSTEM



Fuego 4 Training Course Catalog

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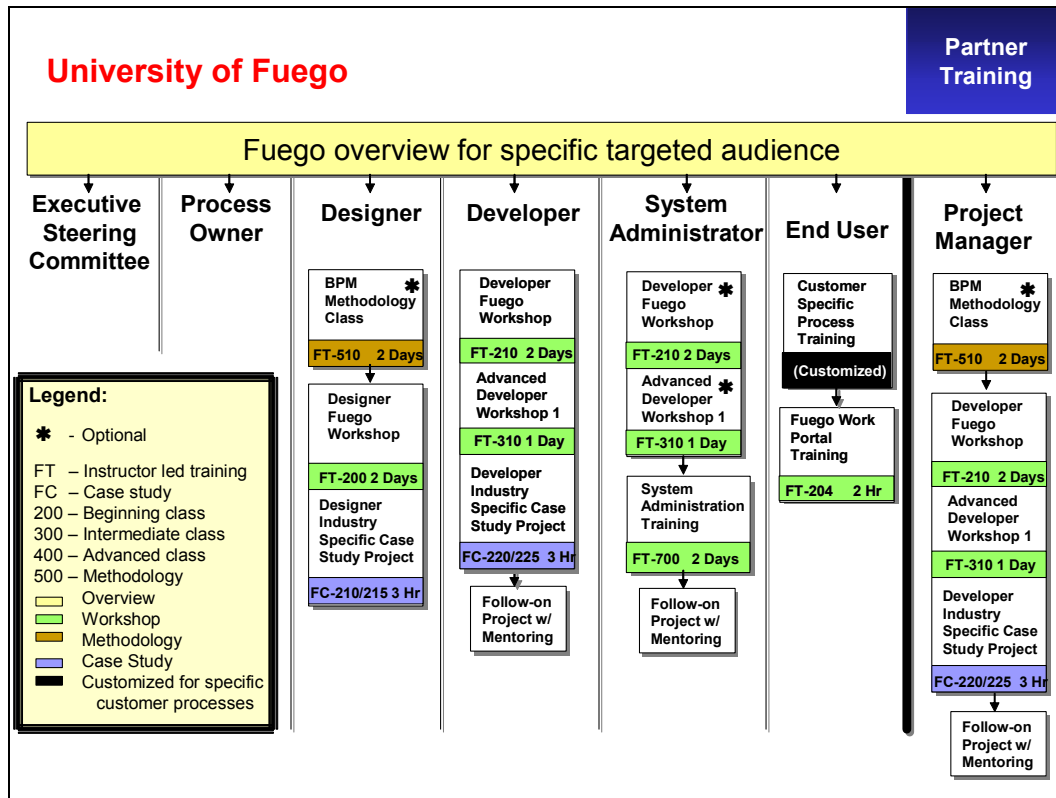
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Fuego 4 Training Course Catalog

Introduction

Fuego offers a wide range of training workshops designed to increase the productivity of your BPM implementation. Our classes provide a thorough hands-on understanding of our products and how they can be used. Fuego training classes are offered at our headquarters in Plano, Texas, and on-site at your location.

Fuego's Course Offerings

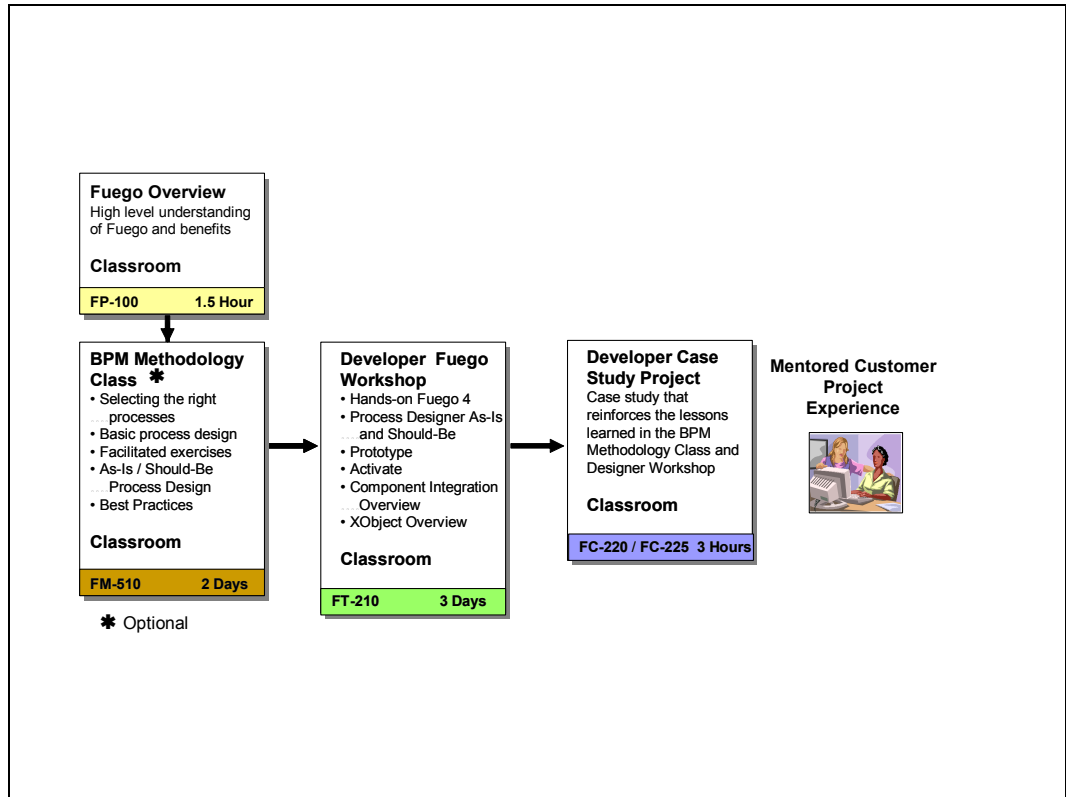


See the following pages for detailed descriptions of the courses shown above.

Course Roadmaps

Course roadmaps graphically depict courses in their logical sequence to complete a specific curriculum. Click on the links below to view a recommended logical sequence of courses for each type of participant.

Project Manager



Training Curriculum

Shown below is a suggested curriculum for each type of participant on a Fuego 4 project.

Participant Type	Suggested Curriculum	Course Code
Executive Management / Steering Team	Fuego 4 Overview BPM Methodology (Overview only) Developer/Designer Workshop (Intro only)	FP-100 FM-510 FT-200/210
Project Managers	Fuego 4 Overview BPM Methodology Developer Workshop Developer Case Study	FP-100 FM-510 FT-210 FC-225
Process Designers/ Business Analysts	Fuego 4 Overview BPM Methodology Designer Workshop Designer Case Study	FP-100 FM-510 FT-200 FC-210
Developers/System Integrators	Fuego 4 Overview BPM Methodology Developer Workshop Advanced Developer Workshop Developer Case Study	FP-100 FM-510 FT-210 FT-310 FC-220
System Administrators	Fuego 4 Overview Developer Workshop Advanced Developer Workshop System Administration Training	FP-100 FT-210 FT-310 FT-700
End-Users	Fuego Work Portal training Customer-specific process training	FT-204 (Customized)
QA/DBA	System Administration Training	FT-700
Operational Staff	System Administration Training	FT-700

Course Offerings

Fuego 4 Business Process Management Methodology

Course Code	FT-510
Duration	2.0 Days
Delivery format	Instructor-led, classroom
Course type	Public or Private on-site
Cost	2 Educational Units (EUs)

Overview

The Fuego 4 Business Process Management Methodology course is designed to equip participants with the knowledge and skills they need to effectively and efficiently analyze and redesign their company’s business processes.

Fuego has developed a specific methodology for modeling and then improving business processes. When used in conjunction with its Fuego 4 toolset, this methodology has proven very successful in producing the greatest return on investment (ROI) for clients.

This comprehensive 2-day Methodology course focuses on the fundamentals of process analysis and design/process mapping. It presents specific techniques and approaches for designing value-added strategic processes for your company. The hands-on instruction in this course uncovers Fuego’s unique approach for:

- Discovering/documenting your company’s “As-Is” processes
- Defining your company’s “Should-Be” processes

Audience

Business and Information Technology (IT) analysts and project managers who want to model and implement business processes using Fuego 4’s systematic, proven approach.

Benefits

At course completion, participants will be able to:

- Use process maps to analyze and design business processes
- Use information gathering techniques to document as-is process
- Define and use Use Cases in process design
- Design a should-be process

FUEGO 4 TRAINING COURSE CATALOG

Topics

- BSO Methodology Overview
- Phase 0 – Planning
- Phase 1 – Project Definition
- Phase 2 – Analysis and Design - Overview
- Phase 2 – Analysis and Design - Techniques
- Managing Implementation
- Managing Change
- Review of Best Practices

Prerequisites

None