

RDB CONSULTING SERVICES

Robert D. Brown
Principal
RDB Consulting
(214) 684-1263
rob@rdbconsulting.biz
www.rdbconsulting.biz

ANNOUNCEMENT:

RDB Consulting Receives Three Awards from Society for Technical Communications (STC)

January 20, 2004 – RDB Consulting has been recognized by the Society for Technical Communications for training and documentation work performed for Fuego. These awards recognized Rob Brown, principal of RDB Consulting, who completed the submitted projects for Fuego.

The STC awards fall into three categories for outstanding documentation and training:

- Merit
- Excellence
- Distinguished

At the STC award ceremony on Thurs. Jan. 15, RDB Consulting was recognized with the following awards for its documentation and training material:

- **Developer Skill Practice Mortgage Loan Origination Process** - Merit Award
- **Fuego printed documentation (boxed set of 8 user manuals)** - Merit Award
- **Fuego Designer online help** - Excellence Award

Dan Atwood, Director of Training at Fuego, said, “The awards Fuego received from STC are due to Rob Brown’s leadership, dedication and experience.”

About RDB Consulting

Companies and employees deal with daily changes in markets, trends and technologies. RDB Consulting helps meet your resulting training and communications objectives. We can conduct a training and communications needs analysis to define and offer you the ideal approach for your customers or employees. Our projects are always managed with personalized customer service and they are delivered cost-effectively, on time, and within budget.

For more information on RDB Consulting, please contact Rob Brown directly or visit www.rdbconsulting.biz.

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About Fuego

Fuego improves the way businesses run. Fuego helps businesses increase operational efficiencies, reducing costs and increasing profitability with agile business process management software. Fuego allows companies to take control and tangibly optimize enterprise assets- applications, people and business partners - by automating order-to-cash and customer service processes. With Fuego's flagship software, Fuego 4, companies can quickly close the gap between business strategy and execution to gain immediate payback. Fuego is privately held with headquarters in Dallas and offices in Atlanta, Portland, San Francisco, Chicago, Houston, Buenos Aires, and Mexico City. Visit <http://www.fuego.com>.

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